



Property claims



When the unexpected strikes your business, we're here to help

Incidents that affect your property, equipment or daily operations can happen without warning. When they do, having a clear action plan is essential. The UFG Insurance commercial property claims process is designed to support you from first report through resolution — efficiently, transparently and with your business's recovery in mind.

IN THE EVENT OF A PROPERTY LOSS

- Mitigate or make temporary repairs as needed
- Call the local authorities as needed
- Call a damage restoration company if water or fire are involved
- Document your damage and keep records
- Gather information such as witnesses or other parties involved
- Take photos
- Secure your property
- Report the claim to UFG

HOW TO REPORT A PROPERTY CLAIM



Claim form:

As our valued policyholder or agent, you can use one of our easy-to-use forms to report a claim online — 24 hours a day, seven days a week. [Access it here.](#)



Email:

newclaims@unitedfiregroup.com



Phone:

800-343-9131



Fax:

888-514-9190



Contact your UFG agent

We know there's a person behind every claim filed and we hope this quick overview helps you move fast when it matters most.

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